

June 20, 2024

Dear Valued Customers,

We are pleased to inform you that the water we treat and deliver meets all drinking water standards. Recent test results indicate that trihalomethane (THM) levels are below the maximum contaminant level (MCL) of 80 parts per billion (ppb). We have been actively addressing the THM exceedance in your water system with dedicated effort and attention. Our team has continued to evaluate and implement operational and process changes, and we are pleased to report positive progress from these efforts.

Although our water is meeting drinking water standards, the State evaluates compliance based on a running average over four quarters. Due to this running average requirement, we anticipate achieving full compliance by early 2025.

We will continue to keep you informed through regular notifications. Once we meet all State requirements and achieve compliance, we will promptly notify you.

There will be monthly updates on the agenda for each of the Suisun Solano Water Authority's (SSWA) Board of Directors meetings until this issue is resolved. You can view these updates here, under Section 02.: <https://www.sidwater.org/agendacenter>

We remain dedicated to ensuring the highest water quality and appreciate your continued patience.

Thank you for your support.

Sincerely,

A handwritten signature in blue ink that reads "Matt Hobbs". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Matt Hobbs
Water & Power Operations Manager